

The Vigo Insider



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New Online Customer Portal

The Vigo Customer Portal consolidates the Online Job Entry (OLJE) and POD's online facilities into one integrated system whilst adding additional features and functionality. The Portal is a single place on the internet where you may:

- Enter Jobs
- View Track & Trace
- See Electronic PODs
- View Traditional PODs

The PODs online option shows both POD documents that have been scanned, and document facsimiles with signatures received from Vigo in-cab systems.

Two major additional services are available as options, providing further status information about each job:

1. Track & Trace details e.g. Arrived at hub/Departed hub/delivered etc, as captured by barcode scanners
2. Data transmitted back from Vigo In-cab systems showing e.g. Arrival and departure times

In both cases, the exact status details available can be tailored by the Depot to suit each individual customer.

This new online Portal allows the user to search for statuses or PODs for jobs in a user friendly way even if jobs have not been entered through OLJE (i.e. through Vigo Depot or Traffic system).



The main menu screen looks very similar to the existing OLJE screen for both the Depot and Customer but now includes an additional Track & Trace button

In order to populate the grid with the information required, select the appropriate filter. It is possible to apply multiple filters in order to drill down the information to the necessary level of detail.

Visit Vigo at

Following on from the hugely successful Logistics Link South and Logistics Showroom exhibitions comes Logistics Link North. Now in its 5th year, and back at the new £34million state of the art venue at Doncaster Racecourse, the show will bring together leading industry suppliers with key decision makers at the only Northern logistics event.

At the show there will be exhibitors who have a range of logistics products and services to help optimise your supply chain operations. Many of the exhibitors will have on stand demonstrations, meaning you can see many of the latest products and services to hit the industry in use and discuss how best they can meet your company's requirements.

Vigo Software will be on **Stand number 414** so please come and visit us. You can register for free tickets for this event here: <http://www.logisticslink.co.uk/en/register.aspx>

The show will also have a FREE Seminar Programme giving visitors the hints and tips on how to improve their supply chain operations, as well as keeping them informed about the latest best industry practice.

Visit the only Northern one-stop logistics event on **13th to 14th October 2009 at Doncaster Racecourse.**

For more information please visit: <http://www.logisticslink.co.uk/>


end-to-end logistics solutions

In the *Con* column there are hyperlinks which when clicked on open up an additional screen showing the entered details for that particular job.

In the *Latest* column if there is a + next to the status there is track and trace information available for that job. Click on the + to expand and display statuses for a particular job as shown:

Pallet Number	Status Code	Status Description	Status Date	Status Time
1	EPOD	Pallet delivered.	26/05/09	12:28:11
1	SCDV	Pallet scanned onto delivery vehicle.	26/05/09	09:41:39
1	ARRD	Pallet arrived at delivery depot.	25/05/09	23:23:11
1	DEPH	Pallet departed hub.	25/05/09	21:06:47
1	ARRH	Pallet arrived at hub.	25/05/09	19:31:57
1	SCOT	Pallet scanned onto trunk.	25/05/09	18:39:58

It is possible to see exactly when the Pallet was delivered, scanned, departed etc. This enables you to provide your customer with real time detailed information on the status of their goods.

If there is a green tick icon  next to a job in the *POD's* column there is a POD available.

When you would like to view the POD simply click on the green tick and it will open the POD for that job in an additional window.

If a POD has multiple pages you can easily move from one page to the next by selecting the pages as indicated at the bottom of the screen. The POD image can be resized for ease of viewing.

“ Over 70% of our users input their orders through the Vigo Online Job Entry System. They find it easy to use, allows them to maintain control and above all can see their order going onto the system ”

Steven Eason, Partner - ELB Partners Ltd.

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Vigo Software Ltd

The Old Forge, Hewell Lane, Tardebigge, Worcestershire, B97 6QL
Tel: 01527 551500 Fax: 01527 551509



General Haulage

Vigo programs have powerful facilities to handle same-day mainly single drop work (General Haulage).

Using the same concept as a traffic diary with a job entry screen, the General Haulage option is fully integrated into the Vigo backoffice system and jobs can be moved from this single-drop operation to and from the multidrop side by a simple click of the mouse.

Day/Collect	Account	C Time	Miles	Delivery Details	Del Date	D Time	Driver	Price	Subby	Type	Vehicle	Stat	Description	
Tue 04/03/2008	DEL001K	09:00	0	0 7 PALLETS OF BRICKS	04/03/2008	14:30	DRURYC	450.00	0.00	7	BSW	T	DRIVER TOLD	
Tue 04/03/2008	BLU02	09:00	0	0 7 PALLETS OF BRICKS	04/03/2008	14:30	DRURYC	273.00	0.00	A	MSU	T	DRIVER TOLD	
Tue 04/03/2008	LAJ001	09:00	0	0 1 COLLECT COVENTRY AND RETURN	04/03/2008	13:30	CRAN	360.00	0.00	18	CRANAT	T	DRIVER TOLD	
Tue 04/03/2008	DFR01	09:30	0	0 4 COLLECT COVENTRY AND RETURN	04/03/2008	13:30	JOHNSR	270.00	0.00	7	JVA	T	DRIVER TOLD	
Tue 04/03/2008	CAR04K	09:00	0	0 3 PALLS TOTAL	04/03/2008	15:30	CALDWE	290.00	0.00	7	WGC	T	DRIVER TOLD	
Tue 04/03/2008	PRED04K	12:00	0	0 3 PALLS TOTAL	04/03/2008	15:30	CALDWE	290.00	0.00	7	WGC	T	DRIVER TOLD	
Tue 04/03/2008	CAR04K	09:00	0	0 18 UNITS TO, THE TRAVELLING BOOK CO.	05/03/2008	10:00	JOHNSR	840.00	0.00	A	MSU	T	DRIVER TOLD	
Wed 05/03/2008	CAR04K	09:00	0	0 18 UNITS TO, THE TRAVELLING BOOK CO.	05/03/2008	14:30	HOLANS	390.00	0.00	A	V80	T	DRIVER TOLD	
Wed 05/03/2008	CAR04K	09:00	0	0 18 UNITS TO, THE TRAVELLING BOOK CO.	05/03/2008	14:30	CANLITE	390.00	290.00	0.00	A	CAN	T	DRIVER TOLD
Wed 05/03/2008	CAR04K	09:00	0	0 18 UNITS TO, THE TRAVELLING BOOK CO.	05/03/2008	14:30	DRURYC	290.00	0.00	7	BSW	T	DRIVER TOLD	
Wed 05/03/2008	CAR04K	09:00	0	0 18 UNITS TO, THE TRAVELLING BOOK CO.	05/03/2008	14:30	HARRIS	670.00	0.00	A	MSV	T	DRIVER TOLD	
Wed 05/03/2008	MET001K	09:30	0	0 18 UNITS TO, THE TRAVELLING BOOK CO.	05/03/2008	09:00	HMBER	210.00	0.00	12	UOF	T	DRIVER TOLD	
Wed 05/03/2008	CAR04K	09:00	0	0 18 UNITS TO, THE TRAVELLING BOOK CO.	05/03/2008	14:30	HANDEL	395.00	0.00	18	ZSZ	T	DRIVER TOLD	
Wed 05/03/2008	DEM04K	07:15	0	0 18 UNITS TO, THE TRAVELLING BOOK CO.	05/03/2008	08:30	BEATED	130.00	0.00	V	CBV	T	DRIVER TOLD	
Wed 05/03/2008	RBS001	12:00	0	0 18 UNITS TO, THE TRAVELLING BOOK CO.	05/03/2008	15:00	MUSICK	140.00	0.00	V	KFW	T	DRIVER TOLD	
Thu 06/03/2008	CAR04K	09:00	0	0 6 PALLS CAMBS EDITION	06/03/2008	14:30	300.00	0.00	A					
Thu 06/03/2008	VS001	08:00	0	0 6 PALLS CAMBS EDITION	06/03/2008	14:30	300.00	0.00	18					
Thu 06/03/2008	VS001	08:00	0	0 6 PALLS CAMBS EDITION	06/03/2008	14:30	300.00	0.00	18					
Thu 06/03/2008	VS001	08:00	0	0 1400 HERTS, 1500 CAMBS,	06/03/2008	14:30	300.00	0.00	18					

Views showing vehicle, trailer and driver usage and availability for up to seven days ahead allow for accurate planning of resources to meet customer needs.

Type	Vehicle	Description	Today	10/03/2008	Tuesday	11/03/2008	Wednesday	12/03/2008
18	FCO	18T TAIL LIFT CURTAIN						
18	FCP	18T TAIL LIFT CURTAIN						
18	FRZ	18T TAIL LIFT CURTAIN	WALTHAM A&HULL	COX				
18	FSD	18T TAIL LIFT CURTAIN						
18	NBK	18T TAIL LIFT CURTAIN						
18	NVWY	18T TAIL LIFT CURTAIN SL	HODDES DON NEATH	HOCHD				
18	WGD	18T TAIL LIFT CURTAIN SL	HODDES DON LONDON	SCOTT				
18	WGF	18T TAIL LIFT CURTAIN SL	BOREHAMM READING	EWERH				
18	XCR	18T TAIL LIFT CURTAIN						
18	ZSZ	18T TAIL LIFT BOX SLEEP	HODDES DON NEATH	HANDEL			LETCHWORTH RINGWOOD	HANDEL
7	BNW	7.5T TAIL LIFT CURTAIN			STEVENAGE HUDDERSFIE DRURYC		WATFORD BLUTTERWOR DRURYC	
7	BVX	7.5T TAIL LIFT CURTAIN	X	WATFORD HIGH WYCON HOCKIM				
7	DPZ	7.5T TAIL LIFT CURTAIN	X	STEVENAGE LETCHWORTH CARROL				
7	JSA	7.5T CURTAIN		COVENTRY HATFIELD	JOHNSR			
7	WGC	7.5T TAIL LIFT CURTAIN SL		COVENTRY HATFIELD	JOHNSR			
7	ZSK	7.5 TAIL LIFT BOX		WATFORD	LETCHWORTH			
6	MS1	ADTY SI REPER		GRAYSON WARRIMAN G& JOHNSR		WATFORD	RIDINGEV	JOHNSR

Custom Crystal Reports

Use Vigo customised reports to help raise your company profile e.g. a company logo may be added to invoice reports sent out or specific information added to individual customer reports.

Custom reports that show detailed information by consignment, by vehicle, customer, postcode, etc. are available and may be sent to customers via email.

It is also possible to add charts and graphs to reports for additional visual impact. Cross tab reports are offered allowing for data comparison

Most, if not all reports can be customised to suit your needs

Please contact us for more information.

The availability of resources is taken into account, with simple facilities to mark vehicles etc., as unavailable due to servicing, repairs etc., and staff availability shows licenses, holidays and shifts.

Rapid display of previous jobs for customers provide rapid quoting for new work and a click of the mouse can repeat a previous job, eliminating time consuming data entry

Number	Del Date	Srv	Sur	Time	Customer	Dep	Del Name	Del Addr1	Destination	Del Post	Std	Hlf	Qtr	O/S	Kiloes
AT13935	14/03/2005				SCHOKINA		DOVEDALE CONFECTIONERY	MOTHER HUBBARD	SHIREBROOK	NG50 8S	0	0	1	0	800
AT14369	09/11/2005	F			BARRY CA		ACC MILK	POTTERS VALE	DISS	IP22 1FD	4	0	0	0	0
AT13948	11/03/2005				FIRST GRA		PREMIER INTERNATIO	HAYWOODS PICKLEBURY ST EDH	IP32 6EN	1	0	0	0	200	
AT14078	14/03/2005				FIRST GRA		PREMIER INTERNATIO	HAYWOODS PICKLEBURY ST EDH	IP32 6EN	3	0	0	0	2100	
AT14176	11/03/2005				ELGAR FO		GREGGS DISTRIBUTI	TELFORD WAY INDUKETTERING	NN16 8HI	1	0	0	0	1000	
AT14282	14/03/2005				BARRY CA		ASHBURY CONFECTION	WILLOWBROOK IND CORBY	NN17 5G	1	0	0	0	1000	
AT14283	14/03/2005				BARRY CA		ASHBURY CONFECTION	WILLOWBROOK IND CORBY	NN17 5G	4	0	0	0	4000	
AT14322	15/03/2005				GC HARRI		GEST LIMITED	PREPARED FOOD	C SPALDING	PE11 2B	6	0	0	0	3200
AT14281	14/03/2005				BARRY CA		KITCHEN RANGE FOO	BAKEWELL DIVISION	ORTON SOU	PE2 6XU	2	0	0	0	1000
AT14290	14/03/2005				BARRY CA		KITCHEN RANGE FOO	BAKEWELL DIVISION	ORTON SOU	PE2 6XU	2	0	0	0	1600

Jobs are invoiced through the main Vigo: Invoicing routines and General Haulage work can either be invoiced separately or integrated with the multidrop invoices. Invoices are prepared using the Crystal Reports report generators and hence are infinitely flexible in their design. Appropriate nominal codings can be passed on to your accounting system providing powerful finance analysis.

This is in addition to the in-built Vigo operational and profitability analysis.

Please contact us for more information.



“ One of the things about Vigo is that the Software works but if and when you do need support, the level of help is second to none. Award yourselves a Blue Peter Badge for excellence. ”

Roy Woodward - AFFA Ltd



Custom KPI Module

Since its launch, our customers have reported huge advantages by using the Vigo Custom KPI module that allows end-users to query the databases used by the Vigo System to create powerful Pivot Table based KPI reports.

The Pivot Grids are highly customisable, from the very simple to quite complex, reports can be edited and designed by adding fields from the database onto the Pivot Grid.

In addition to displaying data on a Pivot Grid, it is possible to present it in the form of a bar, a line, area and pie chart. The data displayed may be filtered, grouped and sorted.

The data from the Pivot Grid, Chart View or Drill-Down can be exported in Excel format simply and the views will export in the same format as on screen.

For further information of how to use this powerful business tool or if you would like a 30 day trial please do not hesitate to contact us.



FAQ - Installing Licences

This file needs to be copied into your main Vigo directory where the system resides

You can find the location of your system by:

- Right clicking on your Vigo icon (on your desktop)
- Selecting 'Properties'
- The system location will be shown in the 'Target' box located on the 'Shortcut' tab e.g. V:\Pallets)

Remember to backup!



Please remember to backup all your Vigo system files and databases every day.

Not backing up properly can result in loss of data equalling hours of work.

Please email or call us for help on how to do this.

Application Diagram

